



BOARD OF DIRECTORS

AGENDA

Thursday, November 26, 2020

8:00 A.M. - 12:30 P.M.

Watch the public session at <http://www.metrolinx.com>

CLOSED SESSION

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|----|---|--|
| 1. | CEO/Board In Camera Session
15 minutes (8:00 - 8:15 a.m.) | <i>Board and CEO</i> |
| 2. | Commercial Claims Management
40 minutes (8:15 - 8:55 a.m.) | <i>Heather Platt/
Matt Clark</i> |
| 3. | Scarborough Tunnelling Options
30 minutes (8:55 - 9:25 a.m.) | <i>Mark Ciavarro/
Meghan Mulligan/
Michael Hodge</i> |
| 4. | LEAN at Metrolinx
25 minutes (9:25 - 9:50 a.m.) | <i>Helen Ferreira-Walker</i> |
| 5. | Technical Analysis of Transit Options
30 minutes (9:50 - 10:20 a.m.) | <i>Jennifer van der Valk/
Mathieu Goetzke</i> |
| 6. | PRESTO Modernization
10 minutes (10:20 - 10:30 a.m.) | <i>Annalise Czerny/
Taya Leybman</i> |
| 7. | Union Station Enhancement Project
15 minutes (10:30 -10:45 a.m.)
7.1 Alliance Delivery Model
7.2 Development Agreement & Project Scope | <i>Matt Clark/
Neil Lindley/
Trevor Anderson</i> |
| 8. | Business Item: Barrie Contract 2 RFP Release
5 minutes (10:45 - 10:50 a.m.) | <i>Erin Moroz/
Gord Troughton</i> |

BREAK

15 minutes (10:50 - 11:05 a.m.)

PUBLIC SESSION

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| 9. | Call to Order and Remarks by Chair
5 minutes (11:05 - 11:10 a.m.) | <i>Don Wright</i> |
| 10. | Safety Moment
2 minutes (11:10 - 11:12 a.m.) | <i>Jennifer van der Valk</i> |
| 11. | CEO's Report
8 minutes (11:12 - 11:20 a.m.) | <i>Phil Verster</i> |
| 12. | Ridership, Safety, and Customer Experience
15 minutes (11:20 - 11:35 a.m.) | <i>Meredith Sumner/
Leslie Millan</i> |
| 13. | It's Happening
15 minutes (11:35 - 11:50 a.m.) | <i>Stephanie Davies/
Neil Lindley/
Sharyn Byrne-Nearing</i> |
| 14. | Contactless Credit/Debit on UP Express
5 minutes (11:50 - 11:55 a.m.) | <i>Trish Colley/
Taya Leybman</i> |
| 15. | Quarterly Reports
15.1 PRESTO
15.2 Operations
15.3 Planning
15.4 Capital Projects
15.5 Marketing & Communications | <i>Annalise Czerny
Ian Smith
Jennifer van der Valk
Matt Clark
Mark Childs</i> |

CLOSED SESSION

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|-----|---|--------------------|
| 16. | Approval of Minutes
16.1 September 10, 2020 Minutes
16.2 October 8, 2020 Minutes
16.3 November 6, 2020 Minutes | <i>Alba Taylor</i> |
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17. Report of Board Standing Committees

25 minutes (11:55 - 12:20 p.m.)

17.1 Executive Committee

Don Wright

17.2 Audit, Finance & Risk Management
Committee

Bryan Davies

17.3 Capital Oversight Committee

Emily Moore

17.4 Customer Experience Committee

Luigi Ferrara

17.5 Governance Committee

Janet Ecker

17.6 Human Resources & Compensation
Committee

Reg Pearson

17.7 Real Estate Committee

Robert Poirier

18. Other Business

Don Wright

EXECUTIVE SESSIONS

19. Executive Session

5 minutes (12:20 - 12:25 p.m.)

Board and CEO

20. Executive Session

5 minutes (12:25 - 12:30 p.m.)

Board Only

21. Adjournment

Don Wright