

[REDACTED]

Subject: [REDACTED]

From: Justin Davis [REDACTED]
Sent: January-01-18 1:09 PM
To: Chair of Metrolinx
Cc: CEO (Metrolinx)
Subject: Presto cards \$6.00 fee

Dear Metrolinx Board:

Can you please eliminate the \$6.00 fee to get a presto card for ttc riders. Or at the very least make the \$6.00 fee a refundable 6.00 fee for ttc riders.

The metrolinx \$6.00 fee doesn't treat everyone equitably. There's never been a \$6.00 added fee on ttc tokens or ttc metropasses, the \$6.00 fee makes presto card a disadvantage for ttc riders to get. **Not all riders are in a position to be able to lose two ttc single trips which if you buy a presto card the 6.00 fee is the price of two ttc single trips (i.e $3 \times 3 = \$9.00$ when you buy 3 tokens) so from the 6.00 fee a ttc rider loses 2 ttc fares is from purchasing a presto card.**

I'd like to suggest that the metrolinx board and management look into either eliminating the 6.00 fee to get a presto card for ttc riders or making the presto cards \$6.00 fee a refundable 6.00 fee for future riders during the board meeting.

The compass card in Vancouver has a refundable 6.00 fee so if you don't need the compass card or if it breaks or if you lose it, it's a refundable 6.00 fee and riders aren't left having to pay the 6.00 fee to get a replacement compass card. A refundable 6.00 fee would make presto cards more appealing. Here is the link for compass cards terms and conditions: <https://www.compasscard.ca/TermsAndConditions>

Lastly can the metrolinx board and management please have two presto cards for ttc riders:

1. A monthly printed ttc presto card with the month and year printed on the the presto card that's visible on the front of the card, that riders can buy monthly via cash, debit or credit.
2. a regular presto card for riders that want to use it as tokens. \$6.00 fee needs to be eliminated for ttc riders.

Please have Presto top up machines at ttc stations: accept cash, 5,10,20,loonies and toonies,quarters, have a monthly pass icon on the top up machines as not all riders want to pay by debit or credit.

Sincerely Justin