

BOARD OF DIRECTORS

- DATE OF MEETING:** Thursday, February 14, 2014
- TIME OF MEETING:** 8:00 a.m.
- PLACE OF MEETING:** Union Station West Wing
97 Front Street West
Toronto, Ontario M5J 1E6

Peter R. Smith Boardroom, 4th Floor
- CHAIR:** J. Robert S. Prichard
- PRESIDENT & CEO:** Bruce McCuaig
- MEETING SECRETARY:** Mary E. Martin, Vice President, General Counsel and Corporate Secretary
- MEMBERS PRESENT:** Rahul Bhardwaj
Iain Dobson
Janet Ecker
Joseph Halstead
Richard Koroscil
Marianne McKenna (via teleconference)
Lee Parsons
Rose Patten
Bonnie Patterson
Howard Shearer
Doug Turnbull
- REGRETS:** Nicholas Mutton
Stephen Smith
- OTHERS PRESENT:** Greg Percy, President, GO Transit
Robert Siddall, Chief Financial Officer
Kathy Haley, President, Union Pearson Express
Robert Hollis, Executive Vice President, PRESTO
Darryl Browne, Vice President, PRESTO Operations & Deployment
Paul Finnerty, Vice President, GO Operations
John Jensen, Vice President, Capital Program Delivery, Rapid Transit Implementation
Bob Laramy, Vice President, Advisory Services
Judy Pfeifer, Vice President, Strategic Communications
Fil Stabile, Vice President, Finance - PRESTO
Michael Wolczyk, Vice President, GO Capital Infrastructure
Leslie Woo, Vice President, Policy and Planning

Jennifer van der Valk, Acting Director, Brand, Marketing and Creative Services
Alba Taylor, Legal Counsel & Associate Corporate Secretary

CLOSED SESSION

1. CEO/Board In Camera Session

The Board met in the absence of staff other than the President and Chief Executive Officer, General Counsel & Corporate Secretary, Vice President, Strategic Communications, and Acting Director, Brand, Marketing and Creative Services.

2. Call to Order and Remarks by Chair

Chair Prichard called the meeting to order at 8:40 a.m.

Regrets were received from Nicholas Mutton and Stephen Smith.

Chair Prichard confirmed there was quorum and that the required notice of the meeting as stipulated under By-Law No. 1 of the Corporation had been sent.

3. Approval of Minutes

RESOLVED:

THAT the minutes of the Board meeting of December 5, 2013 be approved.

Carried

4. Project Contracts and Transactions

The Board had a confidential discussion on contract and transaction approval items.

5. Report of Board Standing Committees:

5.1 Executive Committee

Robert Prichard, Executive Committee Chair, reported to the Board.

5.2 Audit, Finance & Risk Management Committee

In Stephen Smith's absence Lee Parsons reported to the Board.

5.3 Governance Committee

Joseph Halstead, Chair, Governance Committee, reported to the Board.

5.4 Human Resources and Compensation Committee

Rose Patten, Chair, Human Resources and Compensation Committee, reported to the Board.

5.5 Customer Service Committee

In Nick Mutton's absence Richard Koroscil reported to the Board.

6. Agenda Proposals for Next Meeting

There were no agenda proposals for the next meeting.

7. Other Business

There was no other business to discuss.

8. Executive Session

The Board held an executive session in the absence of staff other than the CEO.

9. Executive Session

The Board held an executive session in the absence of staff.

PUBLIC SESSION

10. Call to Order and Remarks by Chair

Chair Robert Prichard called the public meeting to order at 10:50 a.m.

Chair Prichard confirmed that quorum was present. No declarations of conflict of interest were declared.

Chair Prichard announced the conclusion of Lee Parsons's tenure with the Metrolinx Board, acknowledging Mr. Parsons's dedicated service from April 26, 2006. Mr. Parsons expressed how much he has enjoyed working with the Board, the Chair and the CEO over the past 8 years.

Chair Prichard also introduced Mary-Frances Turner, President, York Region Rapid Transit Corporation. Ms. Turner was pleased to inform the Board that the Highway 7 Viva Bus Rapid Transit project has won the Project of the Year Award from the Ontario Public Works Association for a transportation project valued greater than \$50 million. The Board congratulated York Region on this achievement.

11. CEO's Report

Bruce McCuaig, President and CEO, presented the CEO's report. Mr. McCuaig confirmed the recent opening of the first sections of the York Viva rapidway, and PRESTO having reached the milestone of over one million customers. GO's recent success in launching thirty minute service

on the Lakeshore corridor was also acknowledged. This represents the largest expansion of GO services since 1967, resulting in off-peak ridership growth of about twenty-nine percent. Eglinton Crosstown and UP Express are also progressing on schedule.

The Board asked about capacity on the Lakeshore line given the increased ridership. Mr. McCuaig confirmed remaining growth capacity, especially on evening and weekend service.

12. Customer Service Committee Chair's Report

Richard Koroscil, on behalf of the Chair, Customer Service Committee, presented the Committee Chair's report, summarizing the Committee's discussion of fare integration, PRESTO TTC deployment, and the results of GO Transit's customer segmentation study.

13. Amendment to By-Law No. 7 (Appointment of Hearing Officers)

Jason Vandervinne, Manager, Compliance and Prosecutions Services and Alba Taylor, Associate Corporate Secretary, presented the Amendment to By-Law No. 7 (Appointment of Hearing Officers).

RESOLVED:

THAT as further set out in the February 14, 2014 Amendment to Metrolinx By-Law No. 7 report from Mary Martin, Vice President, General Counsel and Corporate Secretary, (the "Report"), By Law No. 7, being a by-law establishing an alternative dispute resolution program for contravention of certain parking and fare by-laws, be repealed and replaced with the amended By-law No. 7 attached to the Report as Schedule "A".

Carried

14. PRESTO Upgrade

Robert Hollis, Executive Vice President, described the PRESTO Next Generation (PNG) upgrades, including the magnitude of the deployment effort in terms of number of impacted devices and customer benefits.

The Board asked about potential to accelerate TTC implementation. Staff emphasized that Metrolinx's partnership with the TTC is very strong, and both are working together to accelerate deployment by identifying appropriate phasing. Staff also confirmed confidence that the PRESTO system, as updated by PNG, will continue to be best in class.

Finally staff reviewed how customer complaints are addressed, including timeliness and responsiveness. The vast majority of issues are resolved instantly or within a short period.

15. Yonge Relief Network Study

Leslie Woo, Vice President, Policy and Planning, presented an updated on the Yonge Relief Network Study. The study has been re-named to reflect a comprehensive network approach to examining the need for and benefits derived from addressing overcrowding on the Yonge

Corridor. Broader benefits to the entire region will be considered. An advisory group with representatives from the TTC, City of Toronto, Region of York, and York Region Transit has been established, along with an independent peer review panel and a stakeholder advisory group to give guidance on scope and public engagement.

Staff provided an overview of the study's purpose, vision, goals, timelines, stakeholder collaboration and public engagement processes. The Study will consider both infrastructure and policy measures as potential, integrated solutions.

The Board asked about evaluation criteria for study options identified. Staff provided an overview of the options evaluation methodology and the challenges inherent in reducing the over 150 options identified to date.

The Board discussed the risks of over analysis, potential differences of opinion among project partners, and outdated options due to politics and timelines. Other issues identified by the Board include: project coordination; planning; risks of stakeholder consultation fatigue; and the urgency of identifying short-term solutions.

Staff will return in Spring, 2014 with a short list of options, including those which might be accelerated to show progress, and a revised consultation chart to better demonstrate interfaces between Metrolinx and other project stakeholders such as the TTC.

16. Regional Projects Update

Bruce McCuaig, President and Chief Executive Officer, presented an update on Regional Projects including York Viva rapidway and Mississauga Transitway, both tracking to completion in 2018 and 2016 respectively.

17. Regional Transportation Plan Legislated Review - Introduction

Leslie Woo presented an introductory report on the Regional Transportation Plan Legislated Review. The 2008 regional transportation plan must be reviewed by 2016 according to the *Metrolinx Act, 2006*. This review will require public consultation, and coordination with the Ontario Growth Secretariat, who is similarly reviewing the Growth Plan, and with municipal official plans similarly under review. It will benefit from new analysis and knowledge, particularly on urban freight and school travel planning.

The Board discussed the timeliness and utility of issuance of a Transportation Planning Policy Statement under the *Metrolinx Act, 2006*.

Staff will return to the Board in June with a detailed workplan, including scope of review, specific timelines, key coordination points with the Growth Secretariat, and Metrolinx's plans to collaborate with municipalities undertaking official plan or transportation master plan reviews.

18. Quarterly Reports

Quarterly Reports for Union Pearson Express, PRESTO, GO Transit, Policy, Planning and Innovation, Strategic Communications, Rapid Transit Implementation and Economic Analysis and Investment Strategy were taken as read. The Board discussed UP Express vehicle technology and current concerns including vehicle delays and the work required to ensure service readiness.

ADJOURNMENT

There being no further business before the Board of Directors, the meeting was adjourned at 12:30 p.m.

Carried

J. Robert S. Prichard, Chair

Mary E. Martin, Secretary

c/s