



# GTHA Fare and Service Integration Work Plan Overview

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# Fare and service integration is a key element of *The Big Move*

- One of the nine Priority Actions set out in The Big Move is the implementation of a region-wide integrated fare system that allows users to pay a seamless, integrated fare for all transit systems across the GTHA.
- The PRESTO smartcard system has been implemented across the entire GO Transit network and most GTHA local transit systems, providing the foundation for fare integration
- Identified in Metrolinx's 2013 Investment Strategy
- Metrolinx has initiated a work program for fare and service integration, working with GTHA municipalities and transit service providers. Early work in 2013 will set a foundation for developing policy frameworks and quick wins in 2014 and implementation plans in 2015



# Fare and service integration can be as transformative as infrastructure projects

Objective is to enable seamless regional travel across boundaries and between transit systems (including GO) :

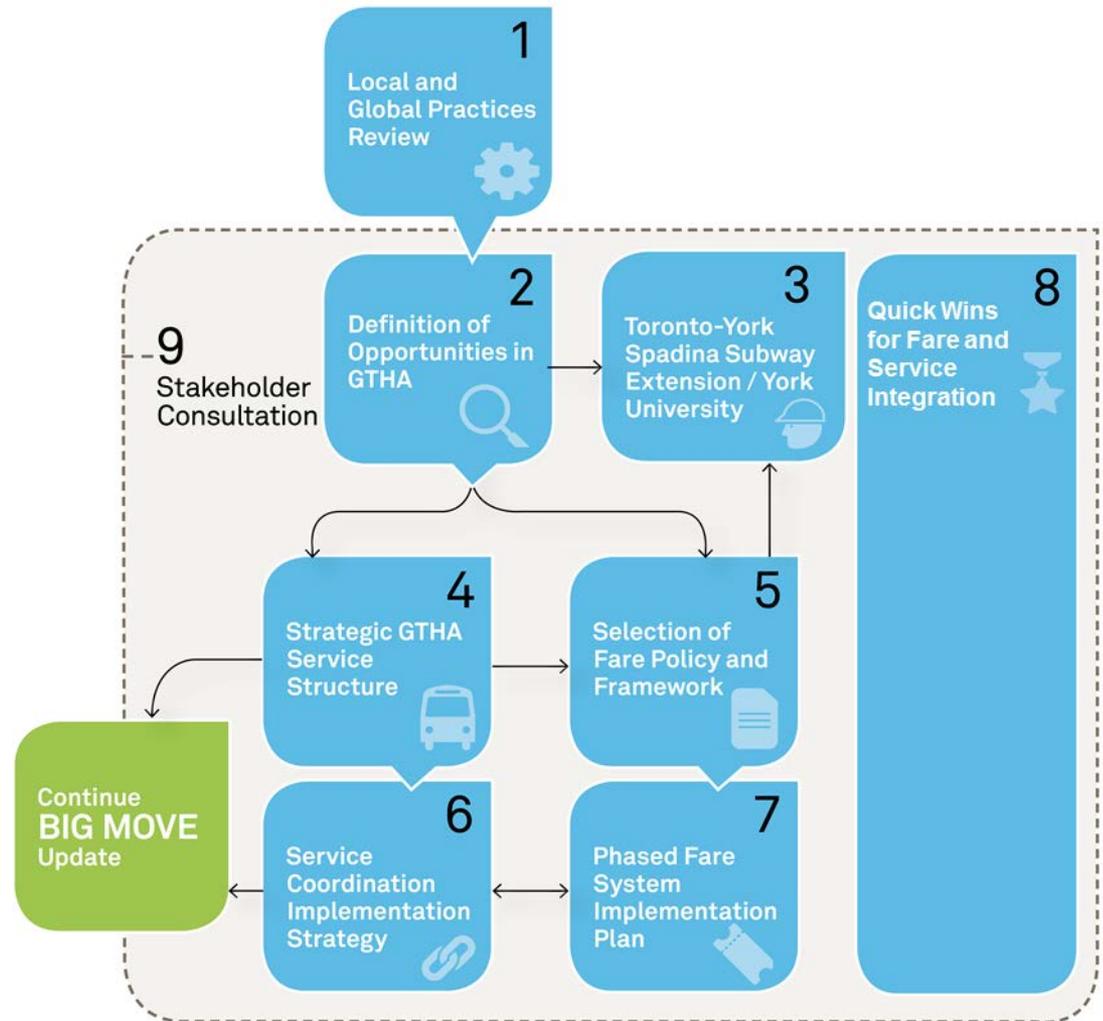
- Develop a customer focused regional service and fare system
- Identify barriers to integration and steps to overcome them
  - Different fares for similar journeys in different parts of the region. Resulting from *Lack of a Regional Fare Integration Policy*
  - **Double Fares.** Resulting from Lack of Fare Integration between GO Transit and the TTC and between the TTC and neighbouring Transit Providers.
    - GO currently operates out of 19 rail stations and eight bus terminals (including Union Station) within the City of Toronto, with connections to ten subway and Scarborough Rapid Transit (SRT)
    - With a few exceptions, customers wishing to transfer between a local transit bus and the TTC within the City of Toronto are required to pay a second full fare.

# Fare and Service Integration Defined

- Fare and Service Integration is focused on specific transit trips:
  - Trips across municipal boundaries
  - Long-distance trips within a municipality
  - Trips with multiple transit service providers
  - Not all transit trips within each GTHA municipality
  
- Several Fare and Service Integration initiatives are already in place, including:
  - Co-fares between GO Transit and many local transit agencies in the 905 area
  - Free transfers among transit agencies in the 905 area
  - Zum / Viva services on Hwy 7 in York Region
  - Zum / MiWay services on Hurontario Street in Mississauga

# Scope of Work

- Two-year work program led by Policy, Planning and Innovation
- Foundation work reviews global practices and defines GTHA opportunities
- Service structure and fare policy work will be undertaken in parallel
- Quick wins will be identified (e.g. Exhibition)
- Engagement and consultation elements are overarching across all work areas



# Work Plan

Work Package(s)	Timeline
1. Global Practice Review 2. Needs and Opportunities	Fall / Winter 2013/14
3. Quick Wins	Summer/Fall 2014
4. Regional Service Structure 5. Fare Policy	Summer 2014 Fall 2014
6. Service Implementation Strategy 7. Fare Implementation Plan	Fall 2015

# Engagement and Consultation

- Working in partnership with transit providers across the region, and continually engaging stakeholders throughout the study process is key to successful development and implementation of fare and service integration
- Engagement of municipalities and transit service providers will focus on policy objectives for service structure and fare integration as well as operational issues:
  - Transit and Planning Leaders Forums to provide policy guidance and feedback
  - Technical Advisory Committee of municipal and transit staff to provide technical support and review
- Public outreach will seek to generate public discussion of fare and service integration issues and opportunities. First consultation in Winter/Spring 2014

# Next Steps

- April 2014 - Draft quick wins and update on Stakeholder and Public Consultation
- Fall 2014 - Draft regional service integration and fare policy options

Thank you  
Merci



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