



An agency of the Government of Ontario | Une agence du gouvernement de l'Ontario

AGENDA

BOARD OF DIRECTORS

THURSDAY FEBRUARY 14, 2013

8:00 A.M. – 12:30 P.M.

**METROLINX
EXECUTIVE BOARDROOM
6th floor
20 Bay Street
Toronto, Ontario
M5J 2W3**

CLOSED SESSION

- 1.** CEO Session *Bruce McCuaig*
- 2.** Call to Order and Remarks by Chair *Rob Prichard*
- 3.** Approval of Minutes – December 5, 2012 *Mary Martin*
- 4.** Member and Officer Appointments *Rob Prichard*
- 5.** Metrolinx Design
- 6.** GO Customer Service Strategy, 2013-2016 *Mary Proc*

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7. Contract and Transaction Approvals

8. Quarterly Updates

9. Report of Board Standing Committees:

10. Agenda Proposals for Next Meeting

*Bruce McCuaig/
Rob Prichard*

11. Other Business

Rob Prichard

EXECUTIVE SESSIONS

12. Executive Session

13. Executive Session

**BREAK (15 minutes)
(10:55 – 11:10 a.m.)**

PUBLIC SESSION

14. Call to Order and Remarks by Chair
5 minutes (11:10 – 11:15 a.m.)

Rob Prichard

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| 15. | CEO's Report
5 minutes (11:15 – 11:20 a.m.) | <i>Bruce McCuaig</i> |
| 16. | GO Transit Report
5 minutes (11:20 – 11:25 a.m.) | <i>Gary McNeil</i> |
| 17. | PRESTO Update
5 minutes (11:25 – 11:30 a.m.) | <i>Robert Hollis</i> |
| 18. | Customer Service Committee Chair's Report
10 minutes (11:30 – 11:40 a.m.) | <i>Nick Mutton</i> |
| 19. | The Big Move
50 minutes (11:40 a.m. – 12:30 p.m.)
19.1 Technical Update (Approval Item)
19.2 The Big Conversation Update | <i>Leslie Woo</i>
<i>Judy Pfeifer</i> |
| 20. | Adjournment | <i>Rob Prichard</i> |