



 METROLINX

DIRECTORY

OUR RAPID TRANSIT NETWORK TODAY AND TOMORROW

Every train, subway and bus helps to keep us moving, connecting us to the people and places that matter most. As our region grows, our transit system is growing too. Working with municipalities across the Greater Golden Horseshoe, and beyond, we're delivering new transit projects, **making it easier, better, and faster** for you to get around.

It's part of the plan to expand today's transportation network, to create more options, more connections and ultimately a **greater region**.



AT A GLANCE

Our aim is to have delivered on \$30 billion invested in transit infrastructure over the next decade, with the goal of transforming the region through the creation of an integrated and seamless transportation system – one that will improve the traveller experience and offer more choices; one with better access to reliable and frequent rapid transit; one which will make travel more affordable.

It is a new vision that opens the door for a transformed and more collaborative approach to the fundamental aspects of planning for mobility in the near future. One that we get closer to achieving each year as we grow our operations, services and transit expansion projects.

As the province makes unprecedented investments in transit, infrastructure and people, Metrolinx is focused on delivering an entirely new kind of integrated transit network – one that serves Ontario best.

How to use this directory

The directory is organized into four categories:

- Leadership (Senior Management Team)
- Projects (GO Expansion, Light Rapid Transit Projects)
- Services (GO Transit & UP Express, PRESTO)
- Corporate (includes various departments such as Communications & Public Affairs, Finance, Human Resources, Planning and Development, Legal, Procurement, and Marketing)

This is an easy way for you to find the main points of contact (chief officers, VPs, directors and leads) for each category.

Who is Metrolinx?

Our Vision Getting you there better, faster, easier.

Our Mission We connect our Communities.

SAFETY CHARTER

I promise:

- ✔ To keep myself and everyone around me safe at all times
- ✔ To act and make unsafe situations safe
- ✔ To learn from safety incidents and to help others learn too

CUSTOMER CHARTER

We promise:



To do our best to be on time



To always take your safety seriously



To keep you in the know



To help you quickly and courteously



To make your experience comfortable

FIND PEOPLE

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FIND INFORMATION

Websites

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UP Express	upexpress.com	1-844-GET-ON-UP
PRESTO	prestocard.ca	1-877-378-6123
Construction projects	metrolinx.com	416-874-5900
Eglinton Crosstown LRT	thecrosstown.ca	416-482-7411

Maps

GO Transit	gotransit.com/system
UP Express	upexpress.com/system
Construction	metrolinx.com/projectmap

Board meetings

Materials and minutes	metrolinx.com/en/aboutus/board/board_meetings.aspx
Doing business with us:	metrolinx.com/en/aboutus/commercialopportunities/default.aspx
Property use	
Partnerships	
Advertising	
Filming and photography	
Licensing and merchandising	

News & Media

Media Relations	metrolinx.com/en/aboutus/mediarelations/media_relations.aspx
	416-202-5859

LEADERSHIP

Senior Management



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Chief Capital Officer



Jamie Robinson,
Chief Communications &
Public Affairs Officer (A)



Mark Childs,
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Jennifer Gray,
Chief Financial Officer



Helen Ferreira-Walker,
Chief Human
Resources Officer



Greg Percy,
Chief Operating Officer



Leslie Woo,
Chief Development Officer



Heather Platt,
Executive Vice President
and General Counsel



Annalise Czerny,
Executive Vice President,
PRESTO



Mathieu Goetzke,
Chief Planning Officer

PROJECTS

GO Expansion

Year after year, train by train, bus by bus, Metrolinx has committed to constantly improving GO Transit service. Now, that work is taking on a whole new energy. Thanks to a huge investment in infrastructure, Metrolinx is quadrupling GO Rail service and transforming the way people travel across our region – allowing customers to use the network in ways that will improve their journey. GO Expansion will make the network better and faster, and make travel within the region that much easier.

The Greater Golden Horseshoe is anticipated to see a 45% growth in employment by 2041, with over 4.8 million jobs in the region. Ensuring that communities and activity centres across the region are well connected with a fast, frequent and reliable transportation network is a key component of our plan.

While we are constantly adding service where we can and providing new customer experiences – for example, did you know Kids GO Free now – our Capital Projects Group is actively engaged in planning for, and building the infrastructure we need to add even more service for our customers. It takes new track, new and upgraded stations, new maintenance and storage facilities, new and expanded bridges and better pedestrian connections.



PROJECTS

GO Expansion

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PROJECTS

GO Expansion

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PROJECTS

GO Expansion

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PROJECTS

GO Expansion

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PROJECTS

Eglinton Crosstown Light Rail Transit

The Eglinton Crosstown Light Rail Transit (LRT) line will be a 19-kilometre light rail transit line with 25 new stations and stops that will run along Eglinton Avenue from the Black Creek Drive in the west to Kennedy Station in the east. More than 10 kilometres will run underground and, once complete, will provide service that is up to 60 per cent faster than bus service today. The Crosstown will link to 54 bus routes, three TTC subway stations, UP Express and the Kitchener, Barrie and Stouffville GO lines, providing important transit connections to get people to where they need to go.

Together with its constructor Crosslinx Transit Solutions (CTS), Metrolinx is making significant progress on construction of the Eglinton Crosstown, with completion expected for late 2021. The TTC will be responsible the day-to-day operation of the Eglinton Crosstown LRT, which will be owned by Metrolinx. This project is Ontario's first large-scale public infrastructure project that requires the developer to ensure local communities and historically disadvantaged and equity seeking groups directly benefit from the investment. Crosslinx is providing employment, training and apprenticeship opportunities to these groups, as well as purchasing goods and services from local suppliers and social enterprises whenever possible.



PROJECTS

Eglinton Crosstown Light Rail Transit

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PROJECTS

Finch West Light Rail Transit

The Finch West LRT project includes 11-kilometres of new, dedicated light rail transit with 18 surface stops, including a below-grade stop at Humber College North Campus and an underground interchange station at the TTC's Finch West Subway Station. It will also include a maintenance and storage facility for light rail vehicles.

Once complete, the LRT will greatly reduce TTC bus traffic on Finch Ave. W., particularly during peak travel times. The Finch West LRT will connect to other local transit services like GO, Miway, Zum, and Viva at the terminal Humber College stop, providing important transit connections for the neighbourhoods of Jamestown, Rexdale and Black Creek to get people to where they need to go faster than ever before.

On May 7, 2018, the contract was awarded to the Mosaic Transit Group to design, build, finance and maintain the Finch West LRT. Major construction will begin in spring 2019 and the project will be completed in 2023.



PROJECTS

Finch West Light Rail Transit

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PROJECTS

Finch West Light Rail Transit

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PROJECTS

Hamilton Light Rail Transit

What is Hamilton LRT?

Together with the City of Hamilton, Metrolinx is building Hamilton Light Rail Transit (LRT): a new 14-kilometre LRT line that will offer frequent and reliable service through downtown Hamilton. Hamilton LRT will connect McMaster in the west to Eastgate in the east. With 17 stops, and connections with local HSR service and multiple GO Transit lines, Hamilton LRT will drive economic growth and improve connectivity across local communities.

Hamilton LRT is the first piece of a broader rapid transit strategy for Hamilton as well as a priority project in the Regional Transportation Plan. This project is funded through a \$1 billion (2014) commitment from the Province of Ontario and will be delivered using the Design, Build, Finance, Operate and Maintain (DBFOM) procurement model. The construction schedule will be confirmed as part of the procurement process, but early works are expected to begin late 2019.

Hamilton LRT is about building for the needs of tomorrow. The City of Hamilton is growing - its population is expected to increase to 780,000 people by 2041. These projections mean there will be a significant demand to move people throughout the city and connect them to employment and the services and supports they need. Hamilton LRT is focused on improving access to transit and supporting the continued growth and revitalization of the city.



PROJECTS

Hamilton Light Rail Transit

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PROJECTS

Hamilton Light Rail Transit

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PROJECTS

Hurontario Light Rail Transit

If you live in Mississauga or Brampton, this project is going to transform the way you live and move. The Hurontario LRT will be 18-kilometres, from north to south, right through the heart of these communities. Life here will never be the same, as you gain the freedom of movement and power to choose where you live, work, and play, anywhere in the community.

The Hurontario LRT means 19 stops and its own dedicated right-of-way - so no pesky traffic to deal with - and it will connect you to the Milton and Lakeshore West GO lines, along with local transit links like MiWay, Brampton Transit, Züm, and Mississauga Transitway at Square One. It's a launching pad to move you throughout the region, the connection local families need for freedom and choice.



PROJECTS

Hurontario Light Rail Transit

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SERVICES

GO Transit

GO Transit is the Greater Golden Horseshoe's regional rapid transit network. It's made up of seven rail lines that span more than 530 kilometres, fed by a bus system that spans nearly 3,000 kilometres. It connects with 17 municipal transit systems across more than 11,000 square kilometres.



SERVICES

GO Transit

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SERVICES

GO Transit

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SERVICES

UP Express

Connecting two major transportation hubs, UP Express provides reliable, predictable service between Union Station and Toronto Pearson in just 25 minutes, with trains departing every 15 minutes from early in the morning until late at night. As a key part of Metrolinx's regional transportation plan for the GTHA, the line is a concrete demonstration of the progress we are making to relieve gridlock and get the region moving.



SERVICES

UP Express

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SERVICES

UP Express

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Community Relations	Director, Corporate Communications	Rob Granatstein Rob.Granatstein@metrolinx.com
	Director, Stakeholder Relations	Rajesh Khetarpal Rajesh.Khetarpal@metrolinx.com

SERVICES

PRESTO

PRESTO is the electronic fare payment system that seamlessly connects 11 transit agencies across the Greater Toronto and Hamilton Area and Ottawa.

PRESTO makes it faster and more convenient to take transit. With a PRESTO card, customers can access vehicles and stations with a simple tap and avoid lineups by adding funds or passes online. Customers who sign up for a My PRESTO account can set their accounts to top up funds when they get too low, or renew passes before they expire. They can also protect their balances if their cards are lost, stolen or need to be replaced.



SERVICES

PRESTO

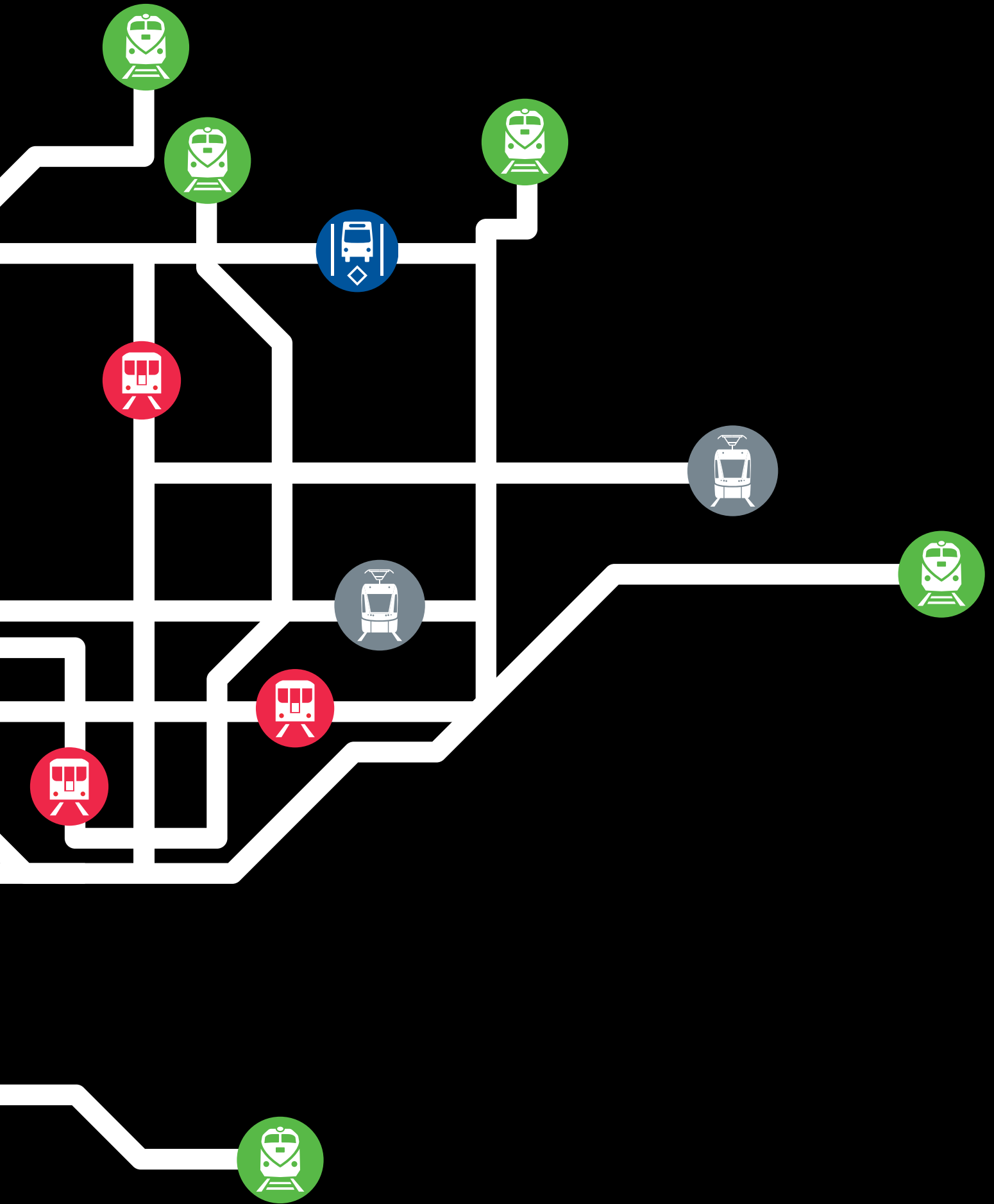
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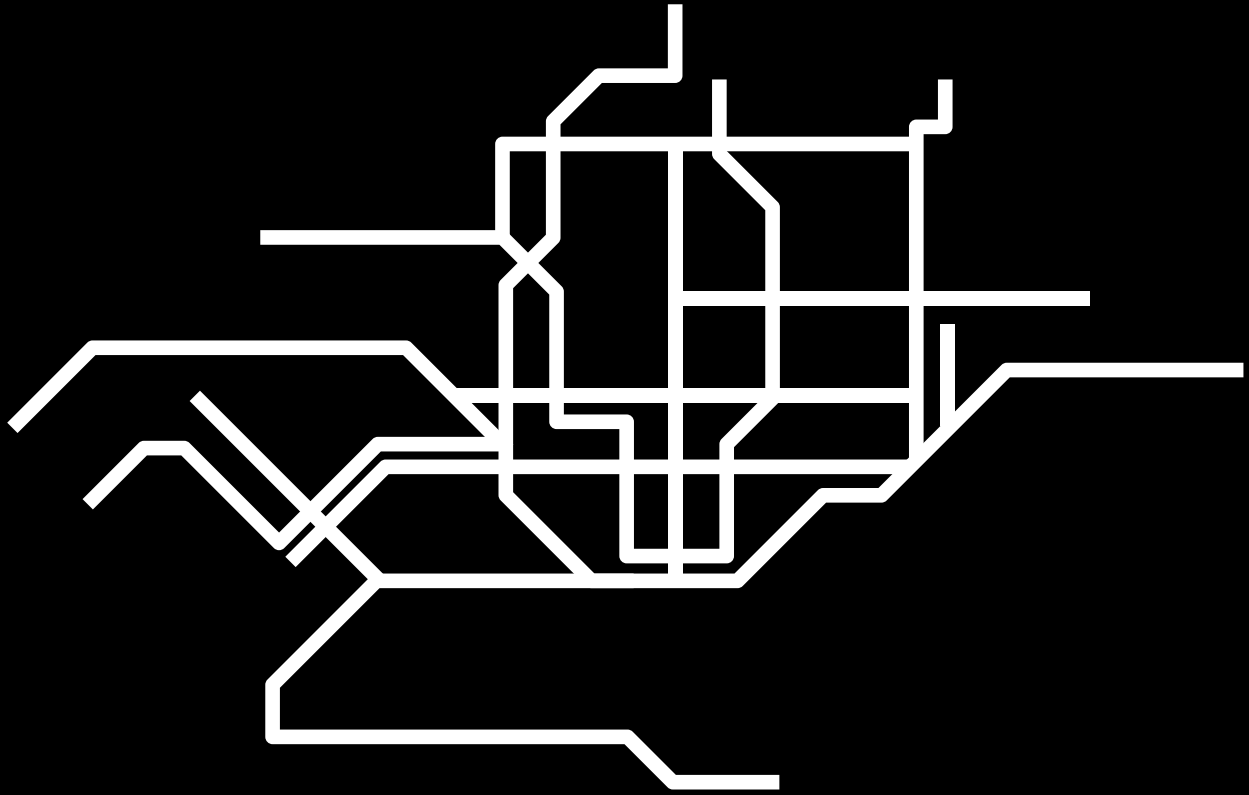
CORPORATE

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