

Item #	Public Title	Short Description	Access Level
1	AMEX Chargeback Information	Information on chargebacks from Payment Acquirer and Amex	Under Review
2	Applicant Data Through Taleo (Applicant Tracking System Data)	Information provided by job applicants	Under Review
3	Bicycle Parking Program Database	This system and database is used to manage and administer GO Transit's Bicycle Parking program	Under Review
4	Board of Directors Conflicts Log	This dataset contains information on Directors' conflict of interest declarations at Metrolinx	Under Review
5	Board of Directors Remuneration and Attendance	This dataset contains information on Board Directors' attendance at and remuneration for Metrolinx meetings	Under Review
6	Call Transfers from PRESTO to Service Providers	Call transfers to Service Providers by PRESTO Contact Centre Agents	Under Review
7	Carpool Parking Program Database	This system and database is used to manage and administer GO Transit's Carpool Parking program	Under Review
8	CCMS (Customer Communications Management System) Summary - By Station	Displays all announcement activity for a selected time period for a line, station or the whole system.	Under Review

9	CCMS (Customer Communications Management System) Summary by Channel	Displays number of messages (total) sent to each customer channel over a time period.	Under Review
10	CCMS (Customer Communications Management System) Summary	Displays all messages sent through CCMS for selected time period. Shows what we sent as well as where it was sent and at what time.	Under Review
11	Change Management Survey Data	Qualitative data that measures how a new team is operating post change	Under Review
12	Commercial Report Summarizing Key Commercial Indicators	Summarizes key commercial indicators relating to Types of Claims, Settlement Ratios, Number of Contracts and Average Invoice Payment Processing Times	Under Review
13	Contract Claims and Notices	Highlights information regarding claims or notices that are raised on individual contracts	Under Review
14	Cordon Counts	These are on and off counts of every train for a given time period.	Under Review
15	Corporate Insurance Policies	This data contains the limit of insurance, the deductible, terms and conditions of coverage, policy term & number, insurance company and premiums.	Under Review
16	Court Advocate Program	This dataset contains information about criminal incidents that Metrolinx employees were a victim of or witness to during the course of their duties	Under Review
17	CPG (Capital Projects Group) Monthly Controls Report	These are internal reports produced monthly for the capital rapid transit projects .	Under Review

18	CPG (Capital Projects Group) Program Financial Performance	Measures the overall financial performance of all projects	Under Review
19	CPG (Capital Projects Group) Project Budget Information	This dataset contains projects by budgets and their approved changes	Under Review
20	CPG (Capital Projects Group) Project Contingency	Measures consumption and remaining contingency - within the Capital Projects Group	Under Review
21	CPG (Capital Projects Group) Project Financials	This dataset contains the financial information for the Metrolinx Rapid Transit projects.	Under Review
22	CPG (Capital Projects Group) Project Health and Safety Statistics	The dataset spans multiple construction projects and measures health and safety statistics - Capital construction projects only	Under Review
23	CPG (Capital Projects Group) Project Information	Includes key project information relating to all CPG Projects	Under Review
24	CPG (Capital Projects Group) Project Issues Summary	Includes high-level summarization of key issues by project- Capital construction projects only	Under Review
25	CPG (Capital Projects Group) Project KPIs	This data set summarizes key performance indicators by project	Under Review
26	CPG (Capital Projects Group) Project Quality	Summarizes instances where there were specification deviations or work that failed to meet quality standards on CPG projects.	Under Review

27	CPG (Capital Projects Group) Project Schedule Information	This data set includes schedule information across all projects - Limited to all projects in execution by the Capital Projects Group	Under Review
28	CPG (Capital Projects Group) Risk Register	Database of the risks to the CPG Program and projects	Under Review
29	Credit Card and Debit Card Bank Transactions	Summarizes credit and debit card sales, number of transactions and fees related to credit and debit sales from various points of sale.	Under Review
30	CRM (Customer Relationship Management) System Intake Data	Measure Human Resources Services Email Intakes	Under Review
31	CSM (Central System Monitoring) (In future)	Consolidated PRESTO system monitoring data used by PRESTO Operations team to monitor PRESTO devices and networks	Under Review
32	Customer Communication Invoice Data	Customer Communication Invoice Data used to approve French transaction invoices	Under Review
33	Customer-Centric Data Warehouse (CCDW)	A customer-centric representation of GO/UP Presto data	Under Review
34	Data Warehouse of all PRESTO/GO/UP Metrics	Consolidated repository of all GO and PRESTO Contact Centre metrics	Under Review
35	Directors Register (Board of Directors)	This log contains information on the dates of appointment, length of terms, renewals for the order in council appointments and personal contact details of Metrolinx's Board Members.	Under Review

36	Disclosure of Wrongdoing	Number of incidents relating to the disclosure of wrongdoing	Under Review
37	Dispatch Incidents Data	This dataset contains information on different types of Incidents such as Crime, Accident/Incident, Alarm Notification, Auto/Bike related, Behaviour Conduct, Collisions, Fare related, Hazard / Safety Concerns, Theft (Non-auto),	Under Review
38	Eglinton Crosstown Settlement Monitoring Data	Data collected regarding settlement/movement monitoring acquired at buildings and structures along the Eglinton Crosstown tunnel alignments.	Under Review
39	Employee Absence Tracking Database	System used to track employee absences	Under Review
40	Employee Engagement Survey Data	Measures employee feedback regarding various attributes impact engagement and experience	Under Review
41	Employee External Learning Program	Tracking of External Learning requests, and reimbursements	Under Review
42	Employee Learning and Development Data	Information on training and learning taken by employees	Under Review
43	Employee Work Hour Tracking	A system used to track employee schedules (vacations, shift trades, leave, overtime)	Under Review
44	Employee Absence Management	Absence detail tracking for employees.	Under Review

45	Enterprise Risk Data	This dataset contains Enterprise risks including descriptions, risk owners, status, root cause, outcomes and recent developments.	Under Review
46	e-ticketing Data	E-commerce platform, used for GO Transit e-ticketing	Under Review
47	Fare Inspection Data	This dataset contains information of number of fares inspected and evasion by trip, corridor, location, date, time.	Under Review
48	Financial Administration Act Section 28 Requests	This dataset contains information on requests for approvals under section 28 of the Financial Administration Act (Ontario)	Under Review
49	GO & UP Express End of Shift Transactions	Records and summarizes the financial transactions completed in a Shift on a Presto Point of Sale device	Under Review
50	GO & UP Express Fare Card Usage Transactions	PRESTO fare card Collect Fare payment transactions	Under Review
51	GO & UP Express Inspection Transactions	Collection of transactions on the inspection of PRESTO fare cards	Under Review
52	GO & UP Express Payment Transactions	Collection of transactions on the Payment method of fares and tickets	Under Review
53	GO & UP Express Sales Transactions	Collection of transactions on the sale of fare tickets and PRESTO fare cards	Under Review

54	GO Bus Passenger Study 2010 - 2018	Biennial survey of origin and destination and access modes of GO Transit bus customers	Under Review
55	GO Contact Centre KPI's	Key Performance Indicators' of GO/UP Contact Centre Operations at the agent, team and site wide level	Under Review
56	GO Contact Centre KPI's (Escalations)	Key Performance Indicators' of Tier 2 GO/UP Contact Centre Operations escalations, agent and team performance	Under Review
57	GO Rail Passenger Study 2009 - 2019	Biennial survey of origin and destination and access modes of GO Transit rail customers	Under Review
58	GO Transit and Rail Operating Unit Diesel Consumption	Fuel consumption and cost data for the fleet of GO Transit locomotives.	Under Review
59	GO Transit Application Program Interface	This Application Program Interface provides developers with a real time link to GO Transit Train schedules	Under Review
60	GO Transit Bus Operating Unit Diesel Consumption	Fuel consumption and cost data for the fleet of GO Transit Buses	Under Review
61	GO Transit Customer Satisfaction Survey (CSAT)	Quarterly (2009-2014) and Semi Annual (2015 onwards) GO Transit customer satisfaction survey data. Monthly in August 2018 and onwards	Under Review
62	GO Rail Parking & Utilization Data	Parking statistics of GO Transit parking lots	Open

63	GO Transit Passenger Charter Key Performance Indicators	GO Transit's passenger charter key performance indicators	Under Review
64	GO Transit Schedules Survey	Survey assessing the usage of GO Transit's schedules	Under Review
65	GO Website Analytics - Page Hits	A summary of visits to a certain page of website over a certain period.	Under Review
66	Google Analytics	Web analytics tool used to track and report website traffic	Under Review
67	Grievance Data	Detailed data on historical and current grievances filed from the ATU and IAMAW unions	Under Review
68	Gtechna Data	This dataset provides information on Parking Infractions and Fare Infractions	Under Review
69	HJF (Hiring Justification) Operational Key Performance Indicator Data	Hiring justification tracking for key performance indicators	Under Review
70	I&IT Software Application Portfolio	An inventory of Metrolinx Applications that are used in the course of running Metrolinx business.	Under Review
71	Incident Reports Data	This dataset contains information on different types of incidents that are being reported	Under Review

72	IT Security Event Data	IT Security event data from firewalls, IPS, gateways and other security devices.	Under Review
73	IT Security Incident Reports	Detailed information related to IT security incidents	Under Review
74	IT Security Investigation Data	Detailed security report pertaining to IT security investigations	Under Review
75	Job Applicant Information Database	Information provided by job seekers	Under Review
76	Job Classifications, Job Evaluations and Salary Ranges	Contains information on job classifications, job evaluations and salary ranges	Under Review
77	Learning Needs Analysis Data	Excel data by employee role consisting of required and current skill levels for 70 roles across Metrolinx across 46 skill areas.	Under Review
78	Long Service Achievement List	Contains Metrolinx employee's milestones and retirements	Under Review
79	Lost & Found Database	This database tracks all of the items that have been lost (and found) on the GO Transit system, as well as all inquiries from customers who are searching for a lost item.	Under Review
80	Metrolinx Acquired Properties	This dataset includes a listing of properties that have been acquired by Metrolinx	Under Review

81	Metrolinx Capital Projects Contract Information	This dataset contains contract information for all of the rapid transit capital projects	Under Review
82	Metrolinx Change Order Report	This dataset contains details of Changes Orders processed against Metrolinx contracts	Under Review
83	Metrolinx Claims Data	This data contains information on different types of claims by category	Under Review
84	Metrolinx Corporate Officers Register	This dataset contains information on the dates of appointment and resignations of Metrolinx's corporate officers	Under Review
85	Metrolinx Information Technology Infrastructure Monitoring	Daily IT Infrastructure and Application monitoring using multiple tools and systems	Under Review
86	Metrolinx Information Technology Infrastructure Utilization & Capacity	Daily / Weekly IT Infrastructure Utilization and Capacity	Under Review
87	Metrolinx Information Technology Service Management	Information Technology Service Management data is used to analyze and deliver service measurement for IT Services.	Under Review
88	Metrolinx Internal Audit Update	Metrolinx Internal Audit quarterly report on completion of audits to the Annual Audit Plan	Under Review
89	Metrolinx Litigation Summary	This dataset contains information on legal actions against Metrolinx	Under Review

90	Metrolinx Operating Budget	Operating expense and revenue budget / forecasts	Under Review
91	Metrolinx Properties to be Acquired	Listing of projects underway to acquire properties to support RER & LRT	Under Review
92	Metrolinx Property Contract Information	This dataset represents the information on the costs of ownership of Metrolinx property	Under Review
93	Metrolinx Property Information Requirements	This dataset contains information of the properties required for the construction of the rapid transit projects	Under Review
94	Metrolinx Recruitment Data	Information on all recruitment activities	Under Review
95	Metrolinx University (LMS) Learning Management System Data	Detailed data on all learning history data on Metrolinx University (Learning Management System)	Under Review
96	Metrolinx Workforce Information Database	Metrolinx employee database used to track time and attendance information	Under Review
97	Monthly GO Rail Ridership Reports	Provides high level ridership on GO train stations and corridors each month.	Open
98	New Hire On-boarding Schedule	Tracking of new hire on-boarding schedules to prepare for new employee's start date	Under Review

99	Oracle Procurement Database	This database contains details related to tender information	Under Review
100	OTG Subscribers (On-the-GO)	Tracks total number of subscribers and unsubscribers for our OTG system	Under Review
101	PCI (Payment Card Industry) Compliance Reports	Detailed reports on PCI compliance	Under Review
102	Pearson Airport Departures Survey, February 2016	2,580 airport travelers surveyed in Pearson Airport departures lounge	Under Review
103	Personal Information Bank	This dataset contains information on all personal information banks under Metrolinx's control	Under Review
104	PRESTO After Call Survey	Analysis of PRESTO IVR (Interactive Voice Response) Surveys completed throughout the month	Under Review
105	PRESTO Banking Information	PRESTO banking data includes bank account information of PRESTO	Under Review
106	PRESTO Business Intelligence Platform	Transactional level PRESTO card data	Under Review
107	PRESTO Device Subsystem Data	PRESTO device related subsystem data which allows PRESTO Operations to check device events, logs, configurations and transactions for monitoring, tracking and incident management	Under Review

108	PRESTO KPI (Key Performance Indicator) Measurement	Key Performance Indicators of PRESTO Contact Centre Operations	Under Review
109	PRESTO Law Enforcement Request Log	This dataset contains information on the law enforcement requests received by Metrolinx	Under Review
110	PRESTO ServiceNow Platform Data	IT service management platform for PRESTO Operations data	Under Review
111	PRESTO System Data	Raw data in system used for transaction processing	Under Review
112	Privacy Breach Incident Log	This dataset contains information on privacy breaches at Metrolinx	Under Review
113	Processed Bus CAD/AVL / APC (Automatic People Counter)	Passenger counts for GO buses	Under Review
114	Procurement Certificates of Insurance	This data contains certificates of insurance that evidences the insurance in place for the contractors, vendors, suppliers, partners, etc.	Under Review
115	Project Specific Insurance Policies (construction)	This data contains the limit of insurance, the deductible, terms and conditions of coverage, policy term & number, insurance company and premiums	Under Review
116	Prosecution - Trials Database	This dataset provides dispositions of provincial offence charges	Under Review

117	Public Infrastructure Engineering Vulnerability Committee (PIEVC) Matrix	Risk Assessment of GO Transit infrastructure using Engineer's Canada Public Infrastructure Engineering Vulnerability Committee Protocol	Under Review
118	Public Sector Salary Disclosure Data	List with employee names, positions, salaries and total taxable benefits of employees paid \$100,000 or more in the previous calendar year.	Under Review
119	Purchase Orders for Legal Accounts Data	This dataset contains information on the purchase orders for legal accounts received from external law firms, retainer agreements with external law firms and legal accounts received from external law firms.	Under Review
120	Quality Analysis of Digital Signage	Audit result of customer facing digital signage	Under Review
121	Quality Analysis of GO Communications	Quality Analysis of GO Communications Coordinators to ensure quality messaging	Under Review
122	Quality Analysis of PRESTO	Audit result of all PRESTO channels to have historic data as well as to provide for reporting	Under Review
123	Regional Fare Integration Study	Survey of daily and occasional commuters in the Greater Toronto Hamilton Area to identify various modes of transportation used and barriers to using public Transit.	Under Review
124	Future Regional Transit Network Shapefile	Geospatial data showing existing and future transit lines and points based on the 2041 Regional Transportation Plan and subsequent updates. *Conceptual only - subject to change*	Open
125	Reserved Parking Program	This system and database is used to manage and administer GO Transit's Reserved Parking program	Under Review

126	Restricted Political Activity Data	Number of incidents reported/recorded of employees wishing to engage in political activity.	Under Review
127	RFID (Radio Frequency Identification) & G&D Data (PRESTO Ticket & Cards)	Data from RFID and G&D provide information regarding PRESTO Tickets and Cards for order management	Under Review
128	Rideshare Partnership - GO Train	Partnership offering promotional pricing for travel to/from 4 GO train stations as potential solution to first/last mile barrier to use.	Under Review
129	Rideshare Partnership - UP Express	Partnership offering promotional pricing for travel to/from UP Express non-airport stations as potential solution to first/last mile barrier to use.	Under Review
130	Safety Reporting Data	This dataset contains all safety related information and audit performed on those safety issues	Under Review
131	Service Guarantee Trips	This data set contains the number of trips run during each month, and the number that were eligible for the Service Guarantee refund based on reasons for delay	Under Review
132	Social Media Analytics	Metrics around online/social media engagement with the brands	Under Review
133	Student ID Program	This system and database is used to manage and administer GO Transit's Student ID program and which allows students to pay a discounted fare.	Under Review
134	Successful Applicant Demographic Data	Database containing information regarding demographics about positions filled	Under Review

135	Succession Management Profiles	Succession Management Profiles of all Senior Managers and above	Under Review
136	Summary of Customer Service Gestures - PRESTO	Summary report of all EPL (e-purse loads) by the PRESTO contact centre	Under Review
137	Summary of Customer Service Gestures - TTC Specific	A data extraction of the Customer Service Gestures Summary	Under Review
138	Summary of Customer Service Gestures from the TTC	TTC Requested EPL's (e-purse loads)	Under Review
139	System Safety Database (Contractors)	This dataset provides information of safety related issues for contractors, any medical issues, safety and security related to construction, any audit data and non conformance findings information	Under Review
140	The General Transit Feed Specification (GTFS) - GO Transit	This file provides the schedule data for GO Transit trains and buses.	Open
141	The General Transit Feed Specification (GTFS) - UP Express	This file provides the schedule data for UP Express trains	Open
142	Twitter Analytics - GO/UP - Keyword Specific/Sentiment	Displays Twitter results for a specific topic (using keywords)	Under Review
143	Twitter Analytics - GO/UP Engagement	Tracks the performance of our twitter engagement for the month	Under Review

144	Twitter Analytics - GO/UP Followers	Tracks total number of followers for each handle	Under Review
145	Union Pearson Express Airport Employee Program Registrants List	Database of registrants of the Union Pearson Express Airport Employee Program	Under Review
146	Union Pearson Express Airport Employee Registrants Program Usage and Revenue	Record of tickets purchased and sales by registrants of the Union Pearson Express Airport Employee Program	Under Review
147	Union Pearson Express Analytics	Detailed analytics of ridership, sales channels (including resellers of tickets), concessions, corporate accounts (business partners who encourage employees to use Union Pearson Express), etc.	Under Review
148	Union Pearson Express Business Development Client Database	Database of all Business to Business clients and prospective clients for Union Pearson Express.	Under Review
149	Union Pearson Express Capacity Model	UP Express ridership by time of day and trip.	Under Review
150	Union Pearson Express CRM (Customer Relationship Management) Database	System used to manage marketing communication to UP Express email subscribers	Under Review
151	Union Pearson Express Guest Satisfaction Survey	Survey of UP Express Guest Satisfaction completed yearly from 2015 - 2019. Then monthly as of September 2019.	Under Review
152	Union Pearson Express Guest Services Onboard Surveys, April 2016	Onboard surveys of 3,773 Union Pearson Express guests in April 2016.	Under Review

153	Union Pearson Express Guest Services Onboard Surveys, January-February 2016	Onboard surveys of 5,882 Union Pearson Express guests between January-February 2016.	Under Review
154	Union Pearson Express Guest Services Onboard Surveys, March 2016	Onboard surveys of 4,106 Union Pearson Express guests in March 2016.	Under Review
155	Union Pearson Express Guest Services Representatives Feedback Log	Continuous log of all guest and front-line staff feedback, reported by Union Pearson Express Guest Service Representatives.	Under Review
156	Union Pearson Express Guest Services Representatives Issues Log	Continuous log of all issues experienced by Union Pearson Express Guest Service Representatives completed at the end of their shifts.	Under Review
157	Union Pearson Express Monthly Ridership	Union Pearson Express monthly ridership, June 2015-present.	Under Review
158	Union Pearson Express Onboard Surveys, February 2016	Onboard surveys of 1,559 Union Pearson Express guests in February 2016.	Under Review
159	Union Pearson Express Online Ticket Sales	UP Express online ticket sales and monthly transactions information	Under Review
160	Union Pearson Express Operating Division Energy Expenses	Fuel consumption and cost data for the fleet of Union Pearson Express locomotives.	Under Review
161	Union Pearson Express Toronto Pearson Airport Waves 1, 2, and 3, Advertising Awareness Study	Intercept surveys of 1,202 airport travelers at Pearson in three waves between January and May 2016	Under Review

162	UP Express Credit Card and Debit Card Indirect Acquirer Bank Transactions	Summarizes credit and debit card sales for UP Express online ticket sales	Under Review
163	Utility Bill Data	Energy consumption, demand and cost data (e.g. electricity, gas, and others) for Rail Services, Rail Corridors, Bus Services and Stations Services.	Under Review
164	Where's My Bus Usage	Tracks usage of the Where's My Bus System month over month	Under Review