
ACCESSIBILITY PUBLIC MEETINGS

November 2015



METROLINX

An agency of the Government of Ontario

Purpose of Tonight's Meeting

1. To provide an update on accessibility achievements.
2. To share information on key planned initiatives for next year.
3. **Seek feedback to ensure our services and projects reflect your needs.**

Need-to-Know Information

- Accessible washrooms
- Assistance and support during the meeting
- How to provide feedback after tonight's meeting
 - Presentation and recording of the presentation will be posted on Metrolinx accessibility webpage
 - Send us an email (accessibility@metrolinx.com)
 - Write or call our contact centre
- Evaluation forms and staying in touch

Tonight's Agenda

6:30 - 7:00 p.m. Poster sessions, one-on-one discussions

7:00 - 7:20 p.m. Introductions and overview

7:25 - 8:05 p.m. Roundtable session 1

8:10 - 8:50 p.m. Roundtable session 2

8:50 - 9:00 p.m. Closing remarks

Who We Are

Metrolinx, an agency of the Government of Ontario, was created to improve the coordination and integration of all modes of transportation in the Greater Toronto and Hamilton Area (GTHA).



Our Services

GO Transit



Over 68 million boardings annually

Union Pearson Express



25 minutes between Union and Pearson, every 15 minutes

PRESTO card



Seamless fare payment across 11 transit systems

Building the Regional Rapid Transit Network



Transforming GO train service

- **More service** on all lines
- Electric trains, **every 15 minutes or better** in both directions, for most GO customers



Five new light rail transit lines

Under construction:

- **Eglinton Crosstown**

In design/planning:

- **Finch West**
- **Sheppard East**
- **Hurontario-Main**
- **Hamilton**



Two bus rapid transit projects

Partially in-service, with remainder under construction:

- **Viva** in York Region
- **Mississauga Transitway**



Connecting it all together

- Expanding and revitalizing **Union Station**, the heart of the regional network
- Deploying **PRESTO** across the entire **TTC**

Our Commitment

Metrolinx is committed to ensuring that its **services and operations are accessible to all customers and employees** in accordance with the Accessibility for Ontarians with Disabilities Act (AODA), and to working with partners in the GTHA to plan, build and operate an integrated accessible transportation system.

The organization will work diligently to remove existing, and avoid creating, barriers to universal access and will demonstrate **leadership, consulting widely** and incorporating **best practices** to enhance accessibility in its services.

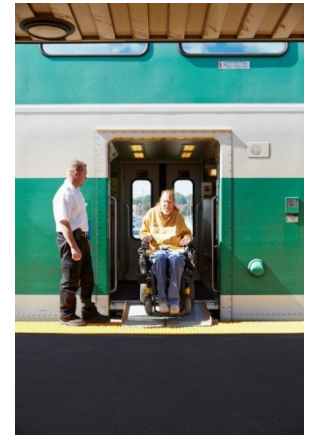
Accessibility Initiatives – GO Transit

Completed

- Automated next stop and pre-boarding announcements on buses.
- West Harbour Station (Hamilton) is accessible.
- Union Station York Concourse opened in April 2015; Bay Concourse now being renovated.

Underway

- All newly purchased GO Buses will be low-floor, beginning the move to 100% low-floor fleet.
- Marketing campaign to raise awareness about requirements for barrier-free parking access.



Accessibility Initiatives – PRESTO

Completed

- PRESTO card redesign with Braille, simpler design.



Underway

- Ongoing PRESTO rollout on TTC using a new generation of more accessible equipment.
- PRESTO paratransit pilot for third-party service providers (i.e. taxis).



Accessibility Initiatives – UP Express

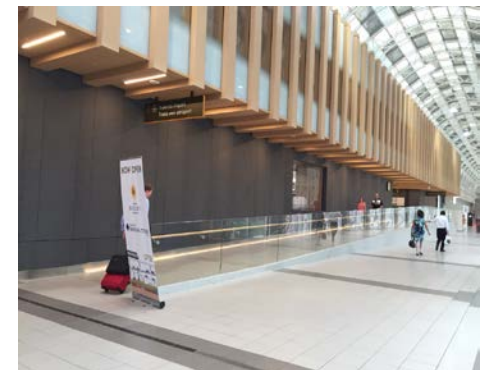
Completed

- Service launched in June 2015.
- All stations are accessible; level boarding from platform to train.
- Audible & visual next-stop information on trains, and audible & visual next-train departure information at platform level.



Underway

- Automated in-station announcements at all stations.



Accessibility Initiatives – New Rapid Transit

Underway

- Eglinton Crosstown Light Rail tunnels under construction.
- First segment of VIVA Bus Rapid Transit (BRT) on Highway 7 East now in service.
- First segment of Mississauga BRT (in Highway 403 corridor) now in service.
- Design of station platform features for Eglinton Crosstown stations will begin soon.



Regional Paratransit Coordination

Metrolinx has been working with the region's paratransit systems to make it easier to travel around the region:

- **Pan Am & Parapan Am Games:**
 - Metrolinx worked with municipalities, the Ministry of Transportation, and Toronto 2015 for accessible transit planning and forecasting for the Pan Am & Parapan Am Games.
 - York Region Transit operated “Call One”, a call centre service used by spectators going to the Games to book paratransit trips.

Accessibility Advisory Committee

- Expanded Advisory Committee and recruited new members
- We welcome hearing from people who want to stay involved with Metrolinx accessibility initiatives

How We Will Use Input From Tonight

- Summary of feedback from public meetings will be included in the Accessibility Plan and posted online at www.metrolinx.com/accessibility
- Your input will be addressed throughout the plan
- Evaluation forms

Thank you!

Roundtable Agenda

7:25 - 8:05 p.m. Roundtable session 1

8:10 - 8:50 p.m. Roundtable session 2

