
ACCESSIBILITY PUBLIC MEETING

2014



METROLINX

An agency of the Government of Ontario

Purpose of Tonight's Meeting

1. To provide an update on accessibility achievements.
2. To share information on key planned initiatives for next year.
3. **Seek feedback to ensure our services and projects reflect your needs.**

Need-to-Know Information

- Accessible washrooms
- Assistance and support during the meeting
- How to provide feedback after tonight's meeting
 - Presentation and recording of the presentation will be posted on Metrolinx accessibility webpage
 - Provide comments on Metrolinx accessibility webpage
 - Write or call our contact centre
- Evaluation forms and staying in touch

Tonight's Agenda

6:30 - 7:00 pm Poster sessions and one-on-one discussions

7:00 - 7:20 pm Introductions and overview

7:25 - 8:05 pm Roundtable session 1

8:10 - 8:50 pm Roundtable session 2

8:50 - 9:00 pm Closing remarks

Our Mandate

Metrolinx, an agency of the Government of Ontario, was created to improve the coordination and integration of all modes of transportation in the Greater Toronto and Hamilton Area (GTHA).



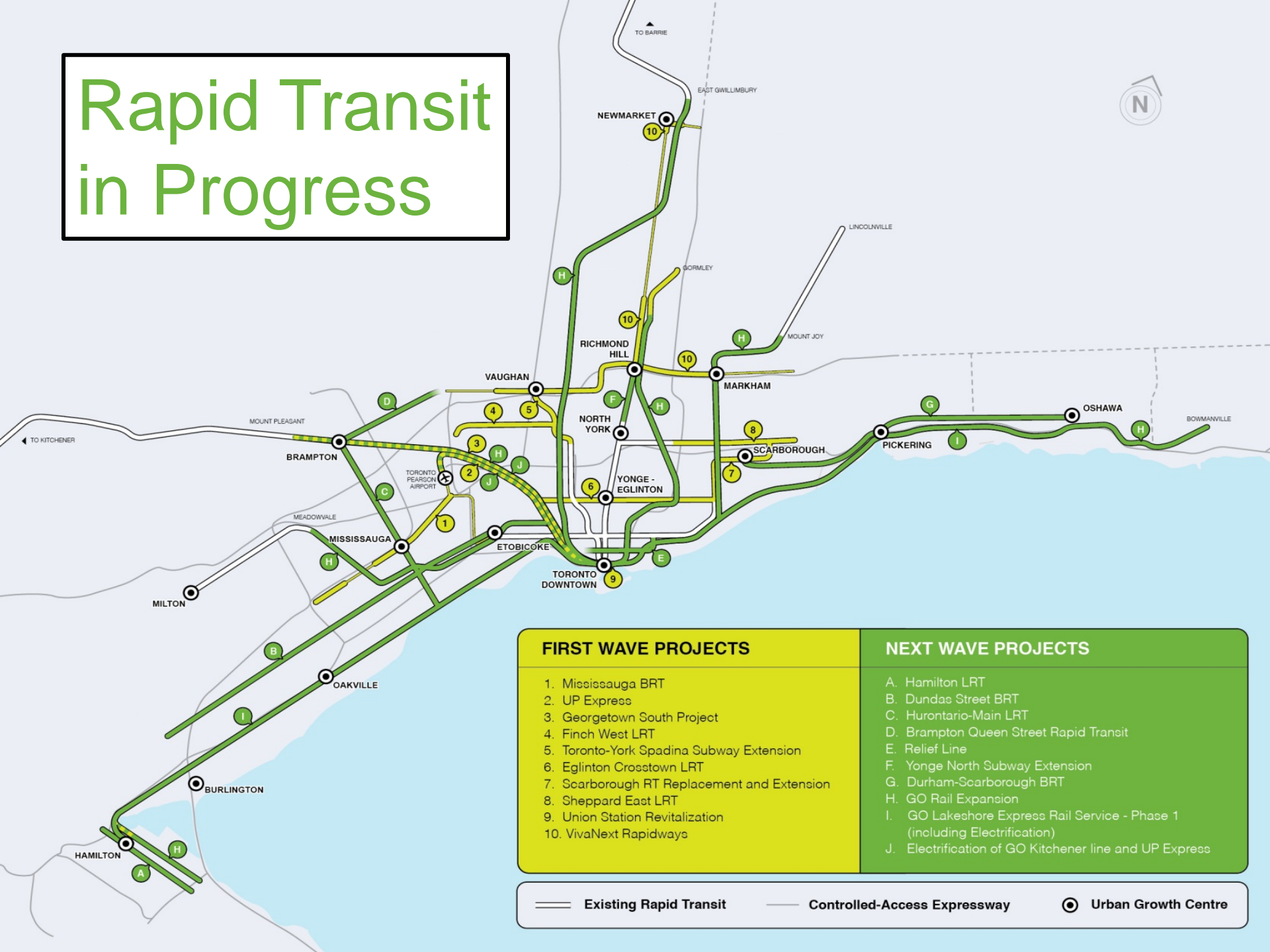
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Rapid Transit in Progress



FIRST WAVE PROJECTS

1. Mississauga BRT
2. UP Express
3. Georgetown South Project
4. Finch West LRT
5. Toronto-York Spadina Subway Extension
6. Eglinton Crosstown LRT
7. Scarborough RT Replacement and Extension
8. Sheppard East LRT
9. Union Station Revitalization
10. VivaNext Rapidways

NEXT WAVE PROJECTS

- A. Hamilton LRT
- B. Dundas Street BRT
- C. Hurontario-Main LRT
- D. Brampton Queen Street Rapid Transit
- E. Relief Line
- F. Yonge North Subway Extension
- G. Durham-Scarborough BRT
- H. GO Rail Expansion
- I. GO Lakeshore Express Rail Service - Phase 1 (including Electrification)
- J. Electrification of GO Kitchener line and UP Express

— Existing Rapid Transit

— Controlled-Access Expressway

● Urban Growth Centre

Our Commitment

Metrolinx is committed to ensuring that its **services and operations are accessible to all customers** and to working with partners in the GTHA to plan, build and operate an integrated accessible transportation system.

The organization will work diligently to remove existing, and avoid creating, barriers to universal access and will demonstrate **leadership, consulting widely** and incorporating **best practices** to enhance accessibility in its services.

Accessibility Initiatives – GO Transit

Completed

- Automated next stop and pre-boarding announcements introduced on buses.

Underway

- Construction is on-track to make Bloor and Eglinton GO Stations accessible in 2015.
- All newly purchased GO Buses will be low-floor models beginning transformation to a 100% low-floor fleet.
- Changes will be introduced to ensure that the lower level of the accessible coach is available for people with disabilities when they need it.



Accessibility Initiatives – PRESTO

Completed

- Feasibility study for implementing PRESTO on third-party paratransit service providers.
- Accessibility review of PRESTO card design.

Underway

- A new PRESTO card with tactile card identification and clearer presentation of information to be launched in early 2015.
- A pilot of the third-party paratransit PRESTO system will be introduced.
- PRESTO rollout on TTC using a new generation of more accessible equipment will begin in Fall 2014.



Accessibility Initiatives – UP Express

Completed

- Vehicles are being delivered in Fall 2014 providing level boarding at station platforms and many accessibility features
- Accessible stations are under construction at Terminal 1, Weston, Bloor, and Union Station
- New communications tools and systems are being developed with attention to serving all customers.



Underway

- UP Express is expected to launch in spring 2015.

Accessibility Initiatives – New Rapid Transit

Under Construction

- Eglinton Crosstown Light Rail tunnels under construction- detailed station design 2015.
- First segment of VIVA Bus Rapid Transit on Hwy 7 went into service.
- First segment of the Bus Rapid Transit line and stations opened in Mississauga.

Underway

- Design of station platform features for Eglinton Crosstown stations will take place.



Regional Paratransit Coordination

Metrolinx has been working with the region's paratransit systems to make it easier to travel around the region:

- **Eligibility** GTHA paratransit providers agreed that clients who use a mobility aid and are eligible for service in their home municipality, can use other GTHA services.
- **Booking Coordination** York Region Transit's Mobility Plus service took lead to provide through bookings for their customers to other GTHA paratransit providers.
- **Pan/Parapan Am Planning** York Region will provide "Call-One" service to arrange accessible transit for spectators going to Pan/Parapan Am events in July 2015.

Accessibility Advisory Committee

- Expanded Advisory Committee and recruited new members.
- Setting up specialized subcommittees to provide more technical involvement.
- We welcome hearing from people who want to stay involved with Metrolinx accessibility initiatives.

How We Will Use Input From Tonight

- Summary of feedback from public meetings will be included in the Multi-Year Accessibility Plan and posted online at www.metrolinx.com.
- Your input will be addressed throughout the plan.
- Evaluation forms

Thank you!

Roundtable Agenda

7:25 - 8:05 pm Roundtable session 1

8:10 - 8:50 pm Roundtable session 2

